

**Lindsey Rix, CEO UK Savings and Retirement**

I'm so incredibly proud of how Aviva has responded over the last few weeks, how all of you have continued to look after our customers and, really importantly, each other. It's been really very touching to see.

**Patrick Dixneuf, CEO Aviva Europe and Aviva France**

You are all amazing. 95% of the Italian team, of the French team, of the Polish team is working from home, also, a large part of the Irish team and the Turkish team is working from home, and everywhere we've maintained our quality of service. We are here for our distributors and customers. Anyway what you did is just fantastic.

**Colm Holmes CEO General Insurance**

I couldn't be prouder of what Aviva has achieved over the last number of weeks and where we're going. The focus that everybody has and the determination to do the right things for our customers, it makes me immensely proud, and I know we have to do the right thing for our families, our friends and our communities, but I'm really proud of Aviva, I'm really proud of the people in Aviva and what they've achieved.

**Angela Darlington, CEO UK Life**

And I would like to say, once again, a big thank you to everybody for pulling together over the last few weeks. We've seen some amazing results from some amazing teamwork, it's been phenomenal.

**Danny Harmer, Chief People Officer**

We are responding just quickly and sensibly to new questions every day and I'm so impressed with how everybody's handling that.

**Chetan Singh, Chief Strategy and M&A Officer**

My sincerest thanks for taking that effort to stay focused and connected with your colleagues.

**Jan-Hendrik Erasmus, Group Chief Risk Officer**

And I've been very impressed at how Team Yellow's come together.

**Kirsty Cooper, Group General Counsel and Company Secretary**

How quickly people have got to grips with the challenges facing them and how we've found solutions and been collaborative in doing so.

**Erica Arnold, Chief Operating Officer**

The way that the organisation has pulled together through all of this and how well you're keeping the business running.

**Jason Windsor, Chief Financial Officer**

Silos that did exist, barriers have come down, and the pulling together, for us to help our customers and for staff to work much more closely together really is a tribute to all of you.

**Euan Munro, CEO Aviva Investors**

I've been impressed with how Aviva's pulled together and that is down to you. I'm well aware how tirelessly a number of people have worked.

**Maurice Tulloch, Group CEO**

How it's tremendous Team Yellow has come together, it's absolutely spectacular.

**Chris Wei, Executive Chairman of Asia and FPI, and Global Chairman Aviva Digital**

I think it's amazing how the Aviva community's come together with gestures, whether it's 10 million dollar donation, a 10 million pound donation to the British Red Cross, or whether it's what we're doing in China or Singapore or Europe. This is when we come together and help our customers, help our communities to come through an incredibly challenging event.

**Maurice Tulloch, Group CEO**

My heartfelt thanks to all of you. Stay safe, we'll see you when the crisis is over. Thanks very much for your support.

**-Onscreen text and graphics-**

***Thank you #Team Yellow***

***With you today, for a better tomorrow***

***Aviva Logo***

**-END-**