

Corporate Social Responsibility Committee report

This report provides details of the role of the Corporate Social Responsibility Committee and the work it has undertaken during the year.

The purpose of the Committee is to provide guidance and direction to the Group's corporate social responsibility (CSR) programme, review the key CSR risks and opportunities and to monitor progress. The full terms of reference for the Committee can be found on the Company's website, www.aviva.com, and are also available from the Group Company Secretary.

The following directors served on the Committee during the year:

Member	Period	
	From	To
Wim Dik (Chairman)	14 January 2006	31 December 2008
Guillermo de la Dehesa	14 January 2006	31 December 2008
Euleen Goh	1 January 2009	To date
Andrew Moss	12 July 2007	To date
Carole Pivnicka	14 January 2006	To date
Lord Sharman	14 January 2006	To date
Scott Wheway	5 December 2007	To date

The Committee met on four occasions in 2008 and the members' attendance record is set out in the Corporate Governance report on page 91. The Group Company Secretary acts as the secretary to the Committee.

During the year the Committee reviewed and approved the content and scope of the Company's 2008 CSR Report, monitored the management of the CSR risks affecting the Group and helped establish a process by which regions could report performance and progress to the Committee.

The Committee reviewed each region's performance and progress during the year. During the Board's visit to the Group's French operations in September 2008 the Committee held a meeting with the senior managers responsible for CSR. The meeting allowed the Committee to gain a deeper understanding of the relevant local issues and assess how CSR was being embedded in the business.

The Committee received ongoing updates on the Group's key CSR programme activities, including climate change, community investment, diversity and external benchmarking. The Committee also reviewed the Group's carbon offset projects as part of management's commitment to be carbon neutral on a global basis.

Aviva's Chairman, the Chairman of the Committee and a non-executive director committee member participated in the Group's Annual CSR Conference that took place in September 2008. Members of the Committee are interviewed as part of the external assurance process of the CSR programme and the subsequent management report, including Aviva's action plan, is reviewed by the Committee to assist the strengthening and future direction of the programme.

In line with the Combined Code requirement the Board undertook a review of the effectiveness of all its committees during the year, including the Corporate Social Responsibility Committee.

This report was reviewed and approved by the Board on 4 March 2009.

Wim Dik

Chairman, Corporate Social Responsibility Committee